Shafakat Md Golam Shobhani Sayeedi

IT, Systems & Networking · Operations & Branch Management

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LOCATION
Dhaka, Bangladesh

PROFILE

Self-taught IT practitioner and former branch manager with three years running a travel agency branch and its technology. Combines client service, ticketing, sales and marketing experience with hands-on server, networking and Linux skills. Currently studying Honours in Islamic Studies (BIU) and a Kamil (Master's) in Hadith.

EXPERIENCE

Branch Manager — Global Trade Link Jan 2023 - Jan 2026

Travel Agency · Araibari, Kasba, Brahmanbaria

- Led day-to-day branch operations and delivered consistent, high-quality client service.
- Managed domestic and international flight reservations, ticketing and sales end to end.
- Planned and ran marketing campaigns to grow the client base and revenue.
- Maintained the branch's IT infrastructure, hardware and business data.
- Served as the branch's go-to person for technical support and troubleshooting.
- Digitised and streamlined administrative workflows with digital tools and Microsoft Office.

PROJECTS

SOMZ Consultants ↗ Client website · 2026

Designed and built the corporate website for a Dhaka-based development advisory firm.

Personal Portfolio ↗ Personal website · 2026

Designed and built my personal website, with a contact form and downloadable CV.

Home Network & Self-hosting Home lab

Hardened router and mesh Wi-Fi, secure DNS, self-hosted server, NAS and photo backup.

EDUCATION

Honours in Islamic Studies CURRENT 2023 - Present

Bangladesh Islamic University (BIU)

Araibari Islamia Sayeedia Kamil Madrasah · Kasba, Brahmanbaria

Kamil (Master's) in Hadith CURRENT	CGPA 3.56 (1st yr)	2024 - Present
Fazil (Degree) in Islamic Economics	CGPA 4.08	2023
Alim (Higher Secondary Equivalent) in Arts	GPA 5.00	2020
Dakhil (Secondary Equivalent)	GPA 5.00	2018

SKILLS

Server Administration	Server build, deployment and management, including Proxmox.
Networking	Router configuration, mesh and high-availability setups.
Hardware	Advanced PC assembly, configuration and troubleshooting.
Operating Systems	Linux system administration and Windows environments.
Data Management	Data recovery, migration and secure management.
Web	Responsive website design and development.
Video & Design	Premiere Pro editing, GPU encoding and photo editing.
Business & Office	Strategy and planning, marketing campaigns, Microsoft Office.